

Welcome to.....

SURVEYOR

Live  26



HOSTED BY

HOWDEN



RPSA^{NI}
Residential Property
Surveyors Association

Enjoy your day

Communicate – Collaborate - Connect

Thursday 14th May 2026

National Self Build & Renovation Centre

Sustainability Theatre Industry Expert Presentations with Q&A

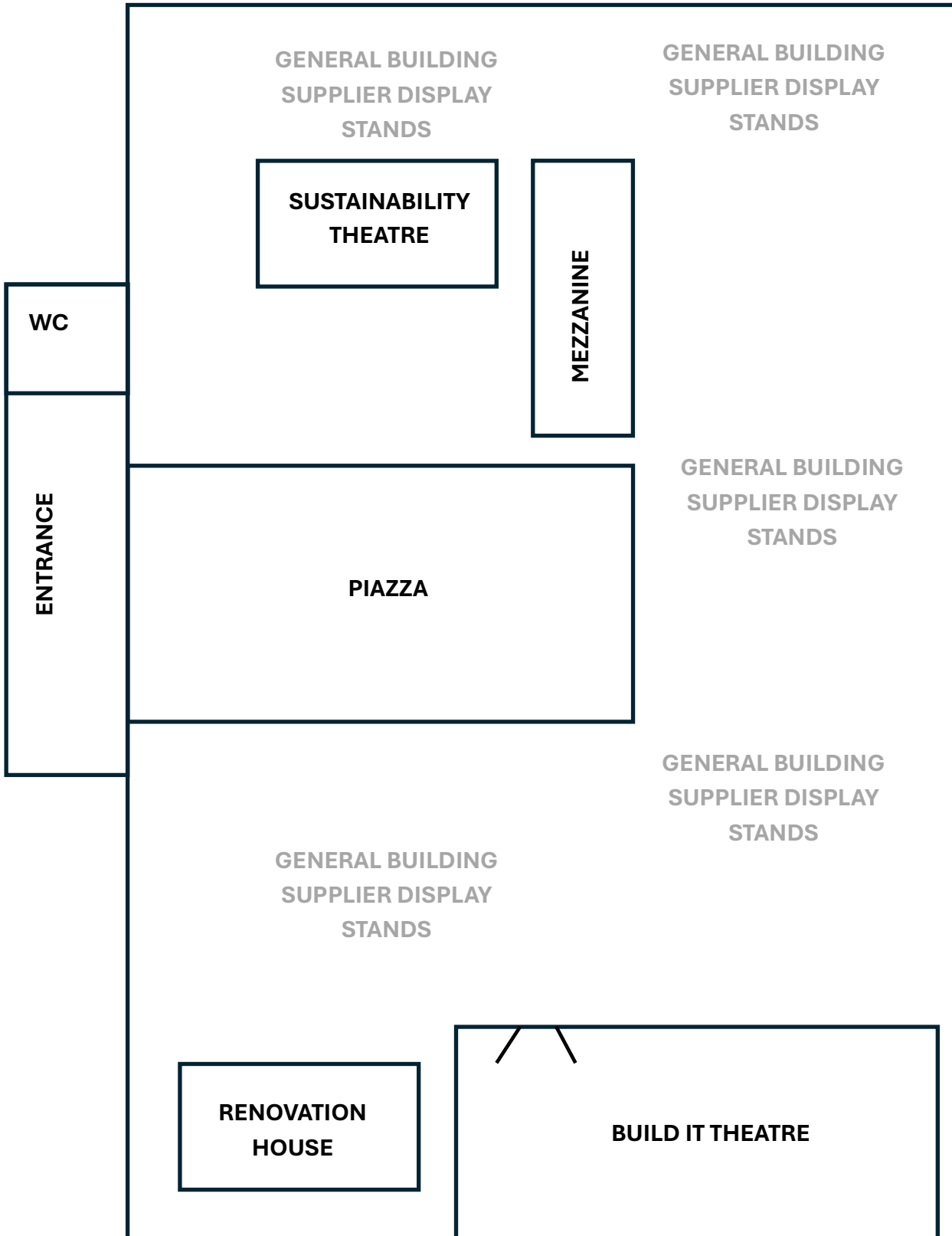
Time	Theme	Company	Speaker	Topic
9.45 - 9.55	Welcome from your hosts	Howden/RPSA/Skyline	Tim Grant/Andrew McColl/Alan Milstein	The first Surveyor Community event
10.00 - 10.25	AI/Industry update	RICS	Matt McDermott	RICS Tech and AI strategy, New Tech Partner programme, AI future friend or foe
10.30 - 10.55	AI	GoReport	Louis Blaxhill	AI in the Surveying Industry: What's Changing, What Isn't, and What Matters Next
11.30 - 11.55	Surveying	UK Centre for Mould Safety	Lisa Malyon	Rethinking mould safety
12.00 - 12.30	Surveying	TPO	Gemma Adams	Complaints Handling for Surveyors
12.30 - 13.00				
13.30-13.55	Surveying	SPAB	Catherine Bull	Approaches to surveying old buildings
14.00 - 14.25	What to do when...	Environet	Emily Grant	Bamboo: A growing problem
14.30 - 14.55	Surveying	Thatched Home Inspector	Charles Chalcraft	Identification of thatch. The Dorset Model with MGo fire barriers. + Understanding Thatched Roofs courses.
15.00 - 15.25	Industry update	RICS	Matt McDermott	RICS Tech and AI strategy, New Tech Partner programme, AI future friend or foe
All timings and topics subject to change without notice				

Mezzanine
Informal & interactive - Join in the conversation

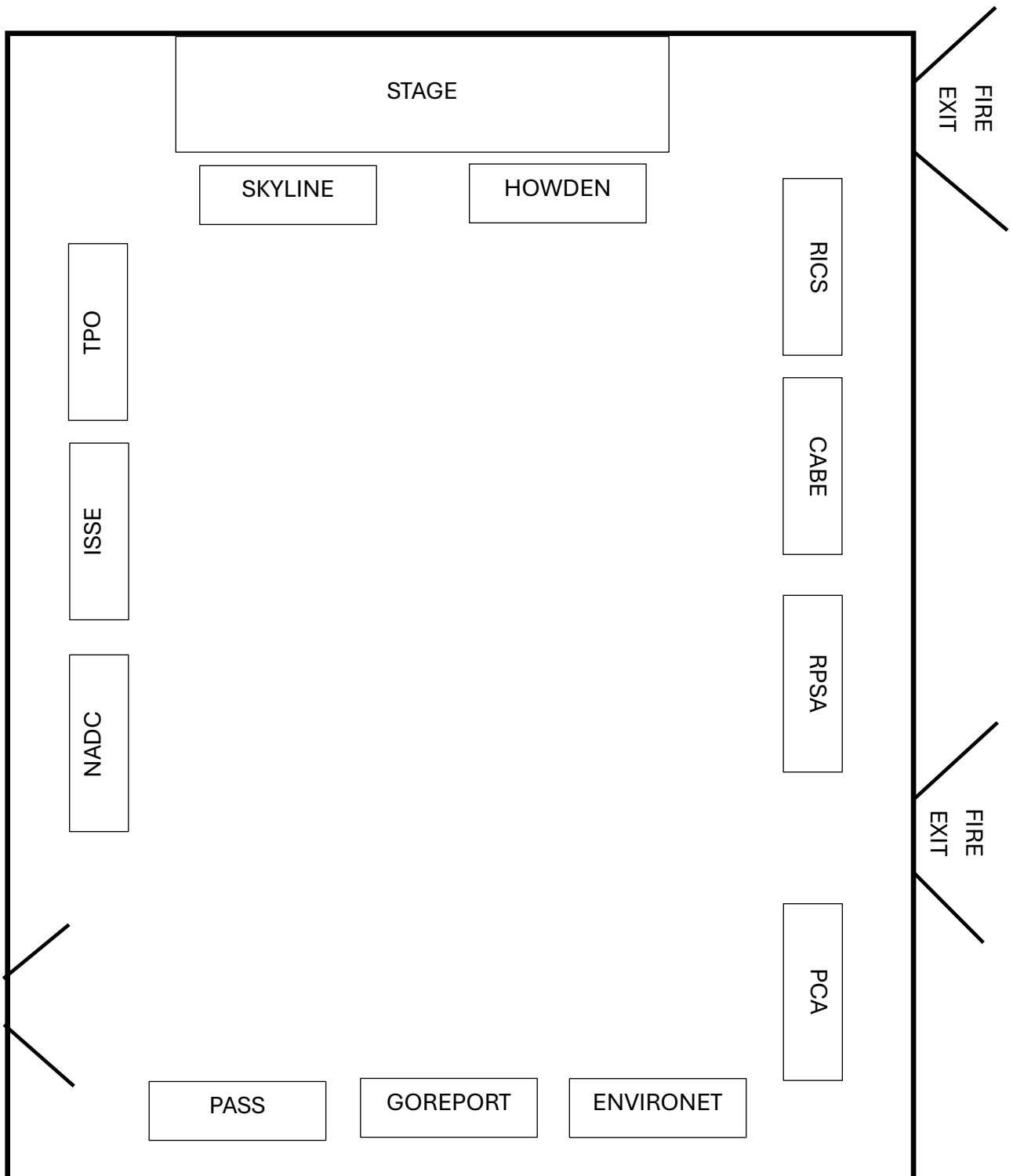
	Theme	Company	Speaker	Topic
10.00 - 10.25	What to do when.....	Canine Detection Systems	Kat Janczur	You don't know what you're dealing with on a site (and when to bring in specialist detection tools)
10.30 - 10.55	Surveying	NADC	Martin Beattie	Talking drains
11.30 - 11.55	What to do...	Love Surveying	Marion Ellis	When a complaint lands in your inbox (and your stomach drops)
12.30 - 13.00	AI	Skyline	Jerry Quinnell/Alan Milstein	AI that's not AI. Surveyor Powered Intelligence
14.00 - 14.25	Surveying	Love Surveying/Skyline	Marion Ellis/Alan Milstein	What the future of surveying might look like
14.30 - 14.55	What to do...	Howden	Tim Grant	It's time to renew your PII - Update on the state of the market, restrictive policies, disclosure of complains/claims
All timings and topics subject to change without notice				



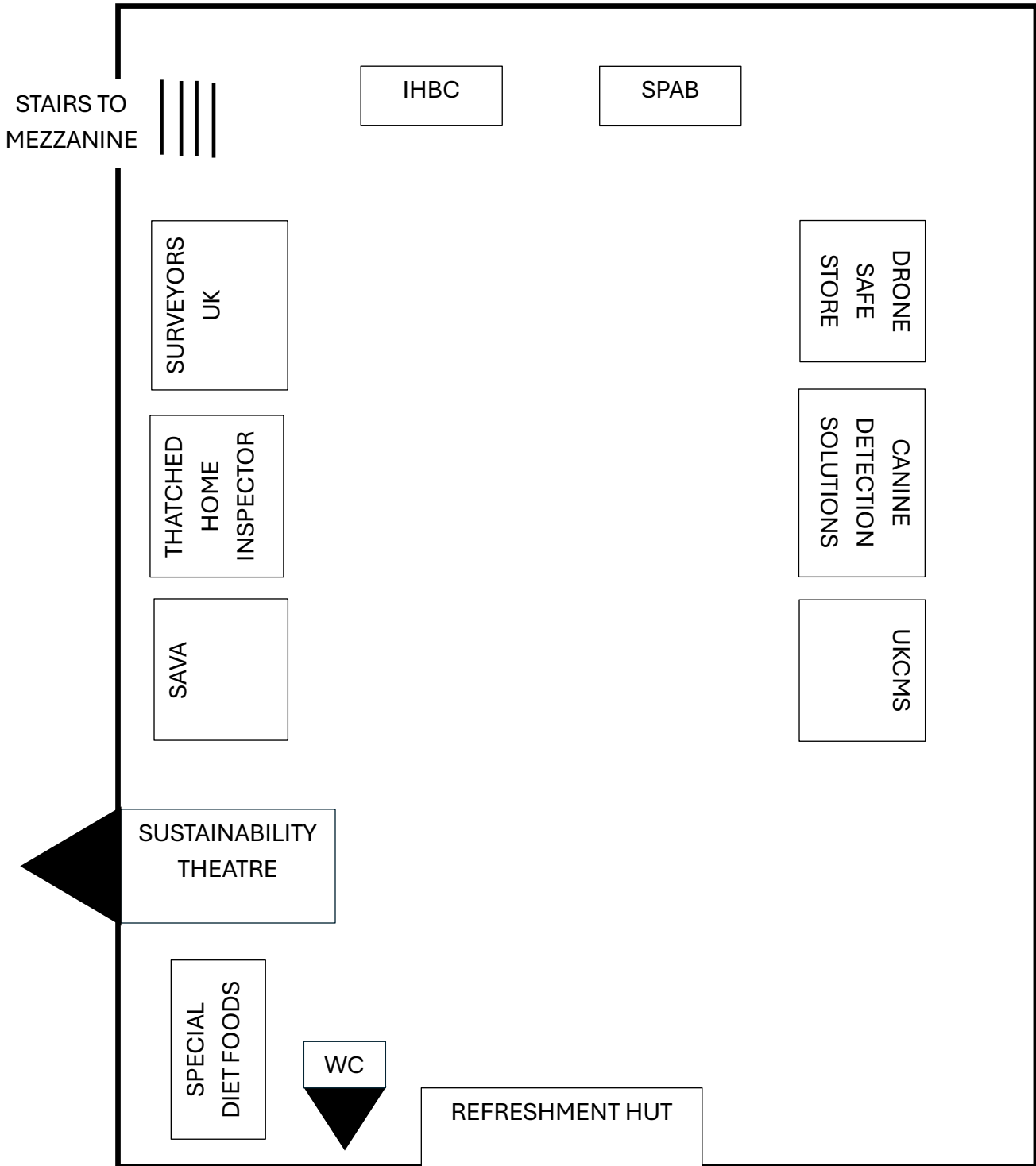
**NATIONAL SELF BUILD & RENOVATION CENTRE
LAYOUT**



Build-It Theatre

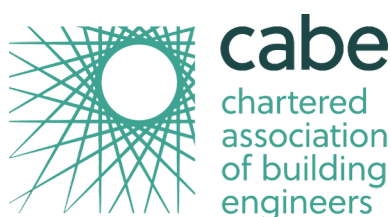


Piazza



Exhibitors and Hosts

(in alphabetical order)



Chartered Association of Building Engineers (CABE) is a unifying voice within the construction sector.

As a professional body, we bring together members who work across the life cycle of the built environment, specialising across a wide range of disciplines. CABE shares knowledge, raises standards, and develops professionals, enabling them to meet the highest standards we all expect of them.

By supporting our members, CABE improves collaboration and competency, ensuring that buildings meet our essential human needs, today and tomorrow.

Find out more at cbuilde.com

Canine Detection Solutions is a pioneering company specialising in the use of highly trained detection dogs to identify Japanese knotweed.

Our mission is to aid the fight against Japanese knotweed by utilising the dog's capability to detect knotweed where humans cannot.

We aim to deliver the highest standard of service, demonstrating the value of detection dog teams. Japanese knotweed is just the beginning; we are already working on other, unprecedented targets within the conservation field.

Core Values:

- Quality
- Scientifically tested methods
- Ethical practices
- Evidence-based approaches
- Highly trained dogs



<http://www.k9detectionsolutions.co.uk/>



DroneSafe Store Consumer & Enterprise

Drone Safe Store is a UK-based supplier specialising in enterprise drone technology, providing professional UAV solutions built around the DJI Enterprise ecosystem. Based in Chichester, West Sussex, we work with organisations across a wide range of industries including public safety, infrastructure inspection, construction, surveying, security, and environmental monitoring.

Our focus is on helping businesses and public sector teams adopt drone technology safely, effectively, and with the right equipment for their operational needs. From advanced enterprise drone platforms and payloads to expert advice and ongoing support, we help our customers get the most from their UAV operations.

Drone Safe Store is part of the wider Drone Safe group, which also operates the Drone Safe Register – one of the UK's largest platforms dedicated to supporting safe and responsible drone use. This background gives us a unique understanding of both the operational and regulatory aspects of flying drones professionally in the UK.

Our team is passionate about drone technology and committed to delivering trusted solutions that enable organisations to work smarter, safer, and more efficiently with UAVs.

<https://dronesafestore.com/>



Environet is one of the UK's leading experts in invasive plant management in both residential and commercial properties.

Having supported over 8,000 customers over our 30 years in business, our expertise is unparalleled. Regularly called upon for our expert opinion and guidance, we support property professionals and homeowners alike with the challenges posed by invasive plants like Japanese knotweed, bamboo and Giant hogweed.

We also have a proven track record in safely and efficiently removing invasive species. Our eco-innovative solutions are designed to give the best results for both our customers, and the environment.

We're the only company in the UK who can offer Insurance-Backed Guarantees for both Japanese knotweed and bamboo. Proudly 100% employee owned, we offer consultancy, contracting and expert witness work across England and Wales.

<http://www.environetuk.com/>



Howden: Surveyors Professional Indemnity Insurance

Howden is a leading independent international insurance broker and specialise in providing a tailored approach towards insurance.

Our Construction & Property Professional Indemnity (PI) team is one of the largest in the UK. It's made up of specialist insurance practitioners who provide broking and risk management services to a wide range of surveying professions across construction, property and land.



With a firm commitment to the surveying profession for over three decades, we're recognised by our clients and insurers as one of the leading brokers in surveyors' PII. We offer a pro-active service, driven by an emphasis on helping our clients stay ahead of market trends and management of risk. Our in-house claims specialists guide, manage and advise on notification of claims and contract/appointment reviews.

<http://howdenbroking.com/>

The **IHBC** is the professional body for building conservation practitioners and historic environment experts working UK wide, with connections to the Republic of Ireland. The Institute exists to establish, develop and maintain the highest standards of conservation practice, to support the effective protection and enhancement of the historic environment, and to promote heritage-led regeneration and access to the historic environment for all.

Members come from a range of professional disciplines in the public, private and voluntary sectors, including conservation officers, planners, architects, regeneration practitioners and academics. The work of members varies from overseeing small-scale traditional repairs to managing multi-million pound area regeneration projects.

The historic environment is all around us and creates a sense of place and local identity. It provides continuity with the past, but also accommodates change and helps places adapt for the present and future. To thrive, historic places need the specialist and cross-disciplinary management skills that IHBC members can provide, drawing on the highest professional standards, nationally and internationally. Historic places attract people, activity and investment, giving new life to their communities and helping make places more competitive. They play a central role in regenerating towns, cities and rural areas all around the UK.

<https://www.ihbc.org.uk/>





ISSE is a professional institute for specialist surveyors and engineers working across the construction, built and managed environment.

We promote high technical standards, competence and ethical practice through education, training and support, including OFQUAL-aligned, assessment-based qualifications and ongoing professional development.

The Institute is led by scientifically qualified professionals who do not hold competing commercial interests, which allows us to provide impartial oversight and guidance.

Our code of professional conduct and our “Treat Clients Honestly & Fairly” policy mean that, while we exist to support and regulate a community of expert practitioners, we are equally focused on safeguarding consumers, public bodies (including the NHS) and the wider environment by promoting honest, evidence-based practice.

<http://www.isse.org.uk/>



Love Surveying provides practical support to surveyors and organisations in setup, governance, compliance and complaint handling.

The business focuses on strengthening surveying practice by addressing the areas where things most often go wrong - unclear client expectations, inconsistent processes and complaints that escalate unnecessarily.

Through training, consultancy and ready-to-use resources, Love Surveying helps professionals put robust systems in place, communicate more effectively and respond to issues with clarity and confidence. Its work connects professional standards with real-world practice, supporting better decision-making and reducing risk.

With a strong focus on client experience, Love Surveying recognises that clearer communication and stronger governance are not just good practice - they are essential to protecting both surveyors and their clients.

Practical, grounded and commercially aware, Love Surveying supports the development of more resilient surveying businesses and a more consistent, trusted service across the profession.

<https://www.lovesurveying.com/>



The **National Association of Drainage Contractors (NADC)** is the UK's leading trade association, representing and advancing the interests of the drainage industry. As a recognised and influential voice, NADC plays a pivotal role in shaping the sector's future through active engagement with government, regulators, and key industry stakeholders.

Driven by a commitment to excellence, NADC sets the benchmark for professionalism across drainage and wastewater services. Through industry-recognised training, robust certification schemes, and the promotion of best practice, the Association ensures high standards of competence, safety, and operational consistency.

NADC provides authoritative guidance and informed commentary on regulatory developments, equipping its members—and the wider surveying and construction community—with the clarity and confidence to respond effectively to change.

As a not-for-profit organisation, NADC is dedicated to raising standards, strengthening collaboration, and driving continuous improvement across the sector. Its work directly supports better decision-making, reduces risk on site, and contributes to safer, more efficient project delivery.

Through leadership, expertise, and advocacy, NADC continues to elevate both the performance and perception of the UK drainage industry—delivering lasting value for its members, partners, and the built environment.

<https://nadc.org.uk/>

PASS Ltd is a leading UK provider of test and measurement equipment, calibration services, and technical training, supporting professionals across a wide range of industries. With a strong reputation for quality, reliability, and expert support, PASS works closely with surveyors to supply the tools they need to deliver accurate, compliant, and efficient results on every project.

At the Surveyors Live Expo, PASS Ltd will be showcasing a comprehensive range of solutions tailored specifically for surveying professionals. This includes advanced thermal imaging cameras for building diagnostics, heat loss detection, moisture identification, and energy efficiency assessments. These tools enable surveyors to provide greater insight and added value to their clients.

In addition to thermal imaging, PASS supplies a wide selection of test equipment for surveyors, including environmental meters, electrical testing instruments, and inspection tools designed to meet industry standards. All equipment is backed by expert advice, calibration support, and ongoing technical assistance.

Whether you're conducting residential surveys, commercial inspections, or specialist assessments, PASS Ltd is your trusted partner for high-quality equipment and dependable service. Visit us at the show to discover how we can support your work with the latest technology and expertise.

<https://www.pass.co.uk/>





The Property Care Association (PCA) is the leading representative organisation for the protection of buildings. Our skilled and audited membership operates across domestic, commercial and civil sectors in the structural repair, structural waterproofing, timber preservation, damp protection, flood remediation, ground gas, spray foam and invasive weed control industries.

With strict membership criteria, comprehensive training programmes and a wealth of information for professionals and homeowners, the PCA and its members help protect the integrity and comfort of buildings in new build and refurbishment projects whilst also being a reliable source of guidance and expertise.

To find out more about what we do, pop by our stand today.

www.property-care.org



We are the **Royal Institution of Chartered Surveyors (RICS)**, a leading professional body working in the public interest to advance knowledge, uphold standards, and inspire current and future professionals. Our members help to create and protect built and natural environments that are sustainable, resilient and inclusive for all.

At RICS our staff work inclusively with our members, collaborating to support them in their practice and build connections. We set qualifications and independently regulate chartered professionals and firms, building trust and confidence with clients and consumers.

With a heritage of over 150 years, RICS sets the standard for over 130,000 members and candidates operating in the development and management of land, real estate, construction and infrastructure across more than 140 countries globally.

Our trusted data and insight guides decision makers and governments helping to shape public policy, deliver positive societal change and provide a foundation for confident markets. Our members influence the quality of lives, underpin societies and drive economies. Everything we do supports our current and future membership to uphold, advance and inspire professionalism for the benefit of society.

www.rics.org



The Residential Property Surveyors Association is the professional home for independent residential surveyors, small-practice surveyors and built environment professionals across the UK. Founded in 2010 by surveyors with a shared ambition to modernise the profession, the RPSA has always had a clear purpose: to raise standards, support practitioners and improve outcomes for consumers.

We champion practical professionalism, clear reporting, robust inspection standards and a client-focused approach to residential property. The RPSA has led the development of user-friendly survey formats, introduced specialist products for landlords and new-build buyers, and published comprehensive Survey Inspection and Reporting Standards setting out clear, practical expectations for thorough and consistent inspections across every survey type.

Our commitment to professional excellence now extends well beyond reporting standards. We have built a growing governance and professional guidance library covering ethics, data protection, health and safety in property inspection, complaints handling, anti-fraud and responsible technology use, giving members the policy foundations they need to run well-governed, resilient practices. Members also benefit from CPD, technical support, business opportunities, quality assurance and access to a wide range of professional resources.

As a full voting member of the Construction Industry Council, the RPSA carries a strong voice within the wider built environment sector. We are also proud to support wider recognition for surveyors, including our work with The Negotiator on independent surveyor awards. Through Surveyor Live, we are driving forward a more open, collaborative and practical approach to CPD, networking and professional development across the industry.

www.rpsa.org.uk



The **Sava School of Surveying** is the UK's leading provider of professional surveying qualifications, shaping careers and supporting better homes.

Our flagship Diploma in Residential Surveying and Valuation has become a trusted route into the residential surveying profession, opening up new career opportunities for a diverse range of learners as well as direct entry to the Royal Institution of Chartered Engineers. Through expert-led, accredited training, we equip career changers and housing professionals with the technical skills and knowledge needed to strengthen services, raise standards and deliver safer, higher-quality homes across the sector.

Our training combines technical expertise with a strong focus on real-world application, ensuring our graduates are prepared to meet the evolving demands of the housing market. Working closely with employers and professional bodies, we continue to drive innovation in education and support the development of a skilled, future-ready surveying workforce.

We have 40 years' experience providing education to the housing sector through skills training, free industry webinars and technical articles designed to keep the housing sector in the know.

<https://sava.co.uk/>



The Society for the Protection of Ancient Buildings (SPAB) was founded by William Morris and Philip Webb in 1877, in response to the work of Victorian architects whose enthusiasm for harmful restoration caused irreparable damage. Today the Society trains new generations of architectural, surveying and structural engineering professionals and building craftspeople to shape our landscape with sensitivity and skill.

Its unique Scholarship and Fellowship nine-month programmes have given scores of professionals and craftspeople immersive experience of building conservation practice in action.

SPAB is a registered charity and membership organisation with a network of volunteers who organise visits, talks and tours of historic buildings and mills across the UK and Ireland. It also encourages excellence in new design to enrich and complement the built historic environment and plays a statutory role as adviser to local planning authorities.

www.spab.org.uk



Skyline Surveyors Ltd is a primary provider of report writing software for residential surveyors. Established in 2016, the company has played a leading role in shaping the evolution of report creation within the sector, with a focus on improving quality, efficiency, reliability and regulatory compliance, and all within a framework that embraces new technology and systems.

Skyline has consistently driven innovation in areas such as integrated photo handling, AI-assisted report writing, and real-time user support. Its platform brings together a range of tools designed to modernise survey workflows, including traditional reporting products, a pay-per-use BCIS-backed rebuild cost calculator, and bespoke reporting solutions tailored to specific use cases such as rental property and seller-commissioned surveys.

The company's approach is based on "Surveyor Powered Intelligence" — combining advanced technology with professional judgement. This ensures that surveyors remain fully in control of their reports while benefiting from structured guidance and system-led support designed to help meet evolving compliance and regulatory requirements.

Founded by practising surveyors, Skyline is built around a clear understanding of the demands of modern practice. The platform is designed not only to improve efficiency, but to support users in producing consistent, premium-quality reports that align with professional standards and reduce risk in an increasingly regulated environment.

www.skylinesurveyors.co.uk



Surveyors UK is an independent digital media and community platform connecting and promoting the surveying profession across the UK.

Founded by Nina Young, Surveyors UK was created to give surveyors a modern, central space to connect, grow their visibility, and access trusted opportunities. It brings together residential, commercial, building, quantity, geospatial and valuation surveyors, along with students, firms and industry partners.

At its heart is The Surveying Room, a fast-growing free community where surveyors can ask questions, share knowledge, discover events, and support each other beyond social media algorithms and disappearing group chats.

The platform also includes firm memberships with directory listings, job posts and access to a referral network connecting firms for overflow and cover work. Alongside this sits a national marketplace for products and services, a growing events directory, career support, and podcast content.

Nina is a leading voice on AI adoption in surveying, helping firms understand how to use AI practically and responsibly in their day-to-day work. Through webinars, training, and the proprietary GUARD Framework, Surveyors UK is supporting surveyors to adopt AI with confidence and stay ahead of regulatory change.

Surveyors UK is not a trade body. It is independent, inclusive and community-led. Its mission is simple: to connect, promote and elevate the profession.

www.surveyors-uk.com



Thatched Home Inspector is run by Charles and Anna Chalcraft. We specialise in Level 3 surveys of old buildings. In our part of Devon many of the buildings are of cob and thatch or stone rubble. We have surveyed some amazing Devon Longhouses, we quite often come across Smoke Blackened Thatch.

Part of our job is training surveyors how to survey thatched properties. I have been presenting the **Understanding Thatched Roofs Course** for the ABE (CABE), RICS and independently for more than 20 years. In Devon we use our village hall that was built in 1490 it is thatched and has smoke blackened thatch. I am intending to run some courses around the country and can do in-house training.

Once or twice a year we run a **Thatching Weekend Course** that is practical thatching on a roof frame in the barn. We normally put Combed Wheat Reed on one side and Water Reed on the other. It starts in Friday evening and runs through to a homemade Sunday lunch. On Saturday we are thatching all day and ridging on Sunday morning.

I am a retired Master Thatcher and now the Technical Advisor to the Devon and Cornwall Master Thatchers Association.

<https://www.thatchedhomeinspector.co.uk/>



Since 1990, The Property Ombudsman has helped consumers and property businesses resolve disputes fairly and independently. We look at complaints on a case-by-case basis and make decisions that are fair, proportionate and grounded in the evidence. Where something has gone wrong, we can award redress to put things right.

We are the only Ombudsman in the agency redress sector. We maintain Codes of Practice and issue best practice guidance to support businesses in delivering a fair service to their customers. We also provide a free-to-use enquiries service for consumers where we share clear advice, guidance and signposting.

As an Ombudsman, we also work to raise standards across the property sector. By analysing the issues that come to us, we can spot patterns, highlight emerging concerns and share insights that help improve practice. We use knowledge and insight from our data to work with policymakers, consumer groups, and industry stakeholders to make the property sector fairer for all.

<https://www.tpos.co.uk/>